**Interviewer- Vsu Chuchra**

**Interviewee- Jenny (local high school student)**

**Vsu** : Hi Jenny, my team is working a college project, we would like to ask you a few questions about Ticket Vending machines in the context of public transport.

**Jenny** - Sure.

**Vsu** : What ?

**Jenny-** I am a student at CEGEP college and a part time worker at

Good Food.

**Vsu** : Great, So you must have to go to school everyday. How do you travel then?

**Jenny-** I use Subway.

**Vsu** : Do you buy a ticket every day or you have a metro card?

**Jenny-** I have a metro card.

**Vsu** : Then you have to recharge it every month, don’t you find it difficult to recharge because there is always a long queue in front of the TVM during those days ?

**Jenny** - It's very frustrating to wait in a queue, I feel very happy whenever I find an empty TVM during those days, which I would say is very rare.

**Vsu** : Do you live near a subway station ?

**Jenny-** No , I have to take a bus to a nearby subway station.

**Vsu** : If you could recharge your card at home by going online, wouldn't you like it ??

**Jenny-** Oh yeah, that will be great. It would save a lot of time at least for people like me.

**Vsu** : Great, and what about your parents or siblings do they also have a metro card ?

**Jenny** - No, my parents use their Cars but my elder brother does not travel much every time he buys a ticket, since he doesn't have a metro card.

**Vsu** : Won’t you agree if I say, having a TVM also at other places such as at Bus Stops would help you save time and makes your life easy?

**Jenny** - Yes that would be great, we can save time by avoiding the queues.

**Vsu** : That’s great.

That’s all from our side, do you have any questions.

**Jenny :** No, but it was nice talking to you.

**Vsu :** Thank you for your time.